

CHANGE *for the* BETTER

Your statements and invoices are changing...



FREQUENTLY ASKED QUESTIONS

At Aquaspec we believe that trading with us should be as easy as possible. This includes producing quality statements and invoices so you can easily manage your account activity.

You'll notice our statements and invoices have a new-look format. We've adopted a new design that will help you to clearly identify what to pay and when to pay it.

Click on the buttons to the right to view a range of frequently asked questions and answers.

For more help and support please freephone 0800 353 966 to talk to our Customer Services team.

[General FAQs](#)

[Statement FAQs](#)

[Invoice FAQs](#)

[Payment FAQs](#)

General FAQs



Hover over a question to reveal the answer below

1

7

2

8

3

9

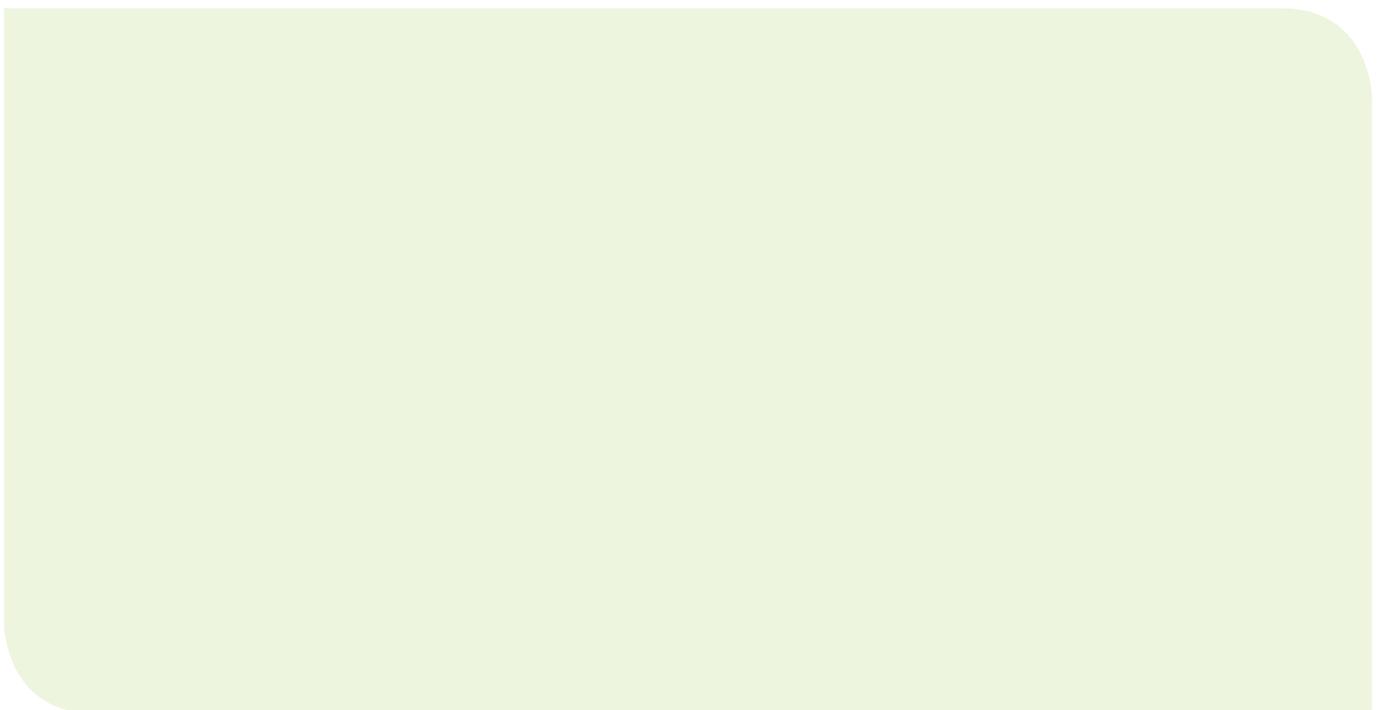
4

10

5

11

6



Statement FAQs



Hover over a question to reveal the answer below

1

9

2

10

3

11

4

12

5

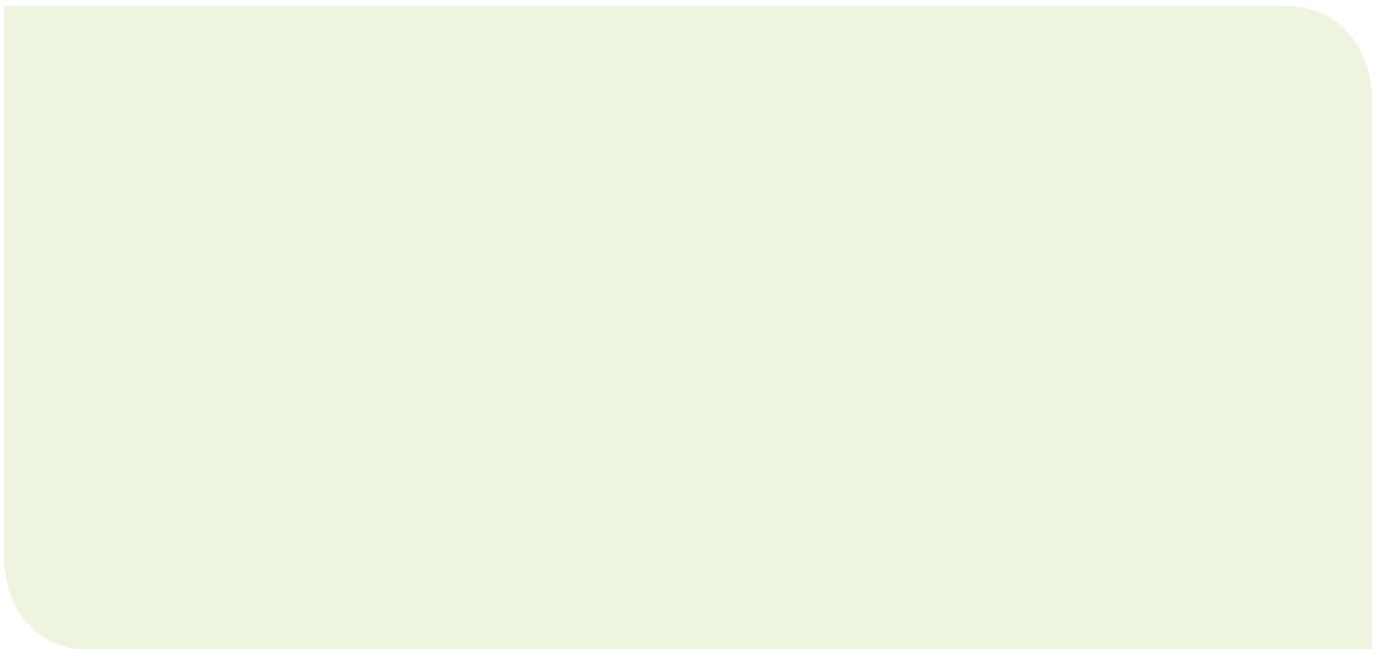
13

6

14

7

8



Invoice FAQs



Hover over a question to reveal the answer below

1

5

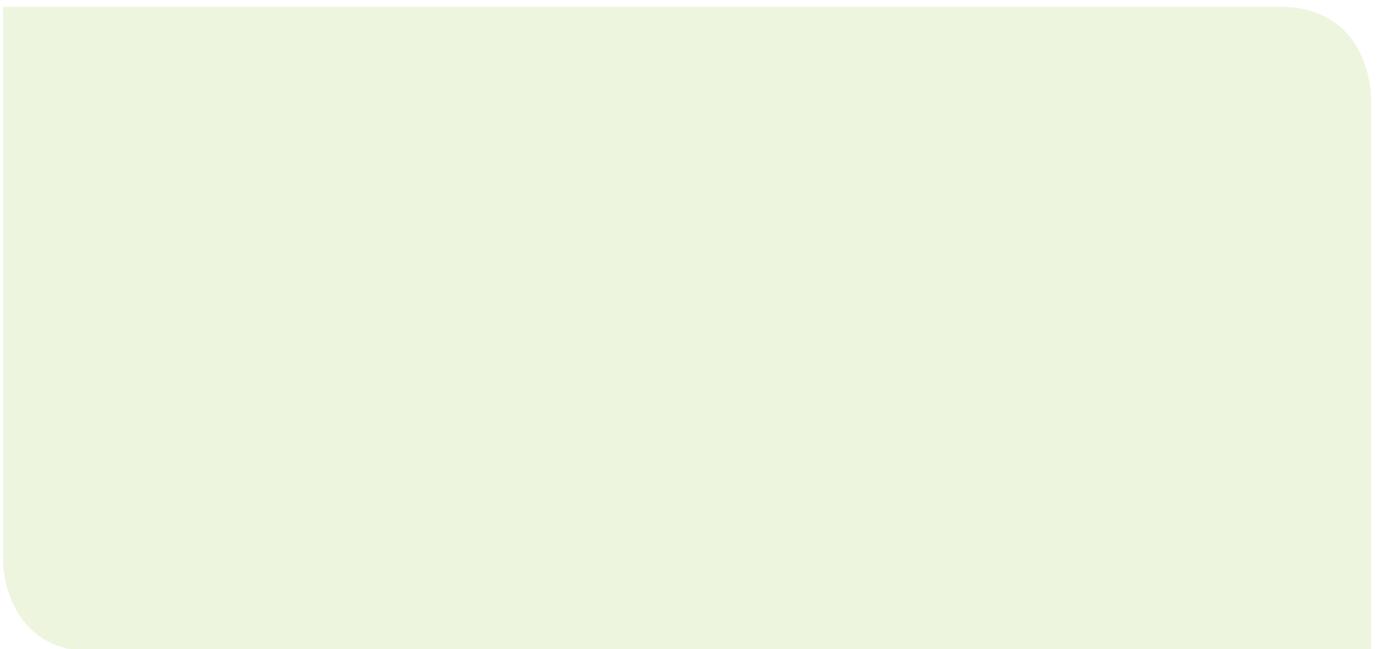
2

6

3

7

4



Payment FAQs



Hover over a question to reveal the answer below

1

5

2

6

3

7

4

